



ABOUT OUR FURNITURE

Congratulations On Your Purchase Of Wood Castle Furniture!

Please take a moment to read about your wood furniture and its care:

WOOD COLOR

All woods change in color over time. Among other factors, sunlight can cause color shift in wood furniture, much as it causes fair skin to tan. Some woods change dramatically and quickly. "Color aging" continues for decades, but the most significant shift occurs within the first year or so. Darker rooms slow the process.

Our cherry furniture leaves the factory looking almost strawberry-blond in color. In your home, it will turn to a lovely cinnamon-burgundy within a few months. You can expect it to darken even more over the years, though more slowly.

Our Oregon maple changes color less noticeably. You'll see that it takes on a warm gold hue over time. Similarly, walnut and other woods shift slowly over time.

WOOD VARIATION

No two cherry (or maple or walnut) trees are alike. Even within a board from the same tree, variation occurs. This is natural and expected. Contributing to this variation are color and the twists and swirls of the wood grain. Other factors include occasional streaks of lighter-colored sapwood, small dark mineral deposits, and tiny knots and pin holes. While random, variation gives wood its warmth and allure.

FURNITURE CARE

Solidly built and expertly finished, Wood Castle furniture requires minimal care. Please read the following recommendation to keep your wood furniture looking its best.

- Routinely dust with a damp (not wet) cloth. A mild soap diluted with water can help remove dirt build-up.
- A light polish (we recommend Howard's Orange Oil) may be used occasionally. Strong cleaners containing ammonia, bleach, or solvents should not be used. Wax-based cleaners or polishes are not necessary and the wax build-up can be difficult to remove.
- To keep the wood in top condition, avoid placing your furniture in direct sunlight, near heating/cooling vents or where temperature and humidity changes are frequent.
- Move objects in contact with the surface frequently to assure even color-aging. It is not a cause for alarm if a light area results from an object left too long in one spot. Over time, this light area will "catch up" to the color of the surrounding wood.
- Use felt pads when placing items such as clocks, lamps, TVs, etc. on your wood furniture. Placing objects in direct contact with the surface can mar the finish. In some cases, the synthetic rubber/plastic feet can cause permanent damage.
- Repairing dents or scratches should be done by a professional. Unprofessional care may void the warranty.



LIFETIME WARRANTY

Wood Castle's fit and finish rivals that of fine European manufacturers. We're so confident in our ability to produce durable quality heirloom furniture that we proudly state:

Wood Castle guarantees its furniture for the lifetime of the original purchaser under normal use. Woodcastle will repair or replace at no charge any item found to be defective in materials or workmanship. *(See Warranty Guidelines)*

WARRANTY GUIDELINES

WHAT IS COVERED

Wood Castle will repair or replace at no charge any item deemed to be defective in materials and workmanship during the lifetime (warranty period) of the original purchaser.

WHAT IS NOT COVERED

- Use of Wood Castle furniture items in or for a commercial business.
- Misuse, abuse or non-factory alteration of the furniture, as confirmed by either Wood Castle or the original sale retailer.
- Items which were purchased at any retailer's clearance event, including but not limited to factory seconds, discontinued items, "as is" items, returns, and consignments.
- Items not intended for retail sale, including furniture prototypes and furniture for commercial property installations.

MORE...

All warranty claims must begin with the original sale retailer. When this is not possible or is impractical, Wood Castle may handle the claim directly or arrange for the services of a local professional.

Wood Castle is not responsible for transport or freight costs incurred during the warranty period.

Wood Castle reserves the right to outsource repair to a qualified service vendor of its choice.

Wood Castle reserves the right to change the terms of this warranty at any time and without prior notice.